#### **Letter from the Chief of Police:**

TO: Mayor Robert Brunkhorst
Members of the Waverly City Council
Citizens of the City of Waverly

I am pleased to submit the 2008 – 2009 Annual Report on behalf of the Waverly Police Department. This report is just a snap shot of the challenges and accomplishments for the dedicated employees of this department.

Perhaps one of the most challenging issues facing regional and local law enforcement agencies in 2008-2009 was improving the retention of existing police officers, while recruiting qualified staff to back-fill positions created by officers who have left. The Waverly Police Department is no different. In 2008-2009, the Waverly Police Department participated in a state wide survey to investigate the magnitude of these problems, as well as how successful law enforcement agencies were dealing with these issues. What the study discovered was that officer retention was directly linked to officer satisfaction.

The most important issues perceived by law enforcement administrators that positively impacted officer retention was having positive attributes within the community being served, competitive compensation and movement, either laterally or through promotions, within the agency.

Dealing with compensation will be an ongoing challenge for the City of Waverly as we move into the future. The City of Waverly and the Waverly Police Officers agreed on a contract that represented a one year wage freeze. The Waverly Police Officers supported this decision and felt as though it was the right thing to do considering the current environment. When a Waverly Police Officer begins their employment they sign a four year contract with the City of Waverly. At the completion of the fourth year of service they are no longer under contract and they also reach the top of their compensation level. In a professional athletic term they are "free agents". I believe as we move forward and begin preparing for the future an emphasis should be placed on employees that have reached this midlevel position.

To better emphasize the City of Waverly's attributes a few changes have been incorporated. The officer's bottom line – they want to know their service is appreciated. The citizen's bottom line – they want to know the officers have their best interest in mind. The Waverly Police Officers and the Citizens of Waverly have so many great qualities. As the Chief of Police I believe it is my responsibility to ensure that each of those goals is reached.

The Waverly Police Department saw a need to change the way we taught newly hired police officers within the City of Waverly and moved toward a model that incorporated changes in policing and the needs of the community. The major change was moving away from the established Field Training Officer Program (FTO) and incorporating the Police Training Officer Program (PTO). The PTO program is the first new post-academy field training program for law enforcement agencies in more than 30 years. In the past, newly hired officers were placed into the FTO program and evaluated on their ability to perform mechanical or rote skills. These skills are an important part of any training program but should only represent a portion of an officer's skill set. The PTO program incorporates those skills learned in the FTO program but also focuses on the new officers learning capacity and problem-solving skills. The PTO program helps them better apply their academy knowledge effectively when dealing with individuals and issues within the community.

The Waverly Police Department also arranged Focus Groups with community members and developed a Citizen's Police Academy (which will be highlighted in next years report). These two activities were important in helping officers learn from the citizens and for the citizens to learn from the officers.

Addressing the issue of movement within the department is not an easy one. Currently the personnel holding supervisory positions are relatively young in terms of their law enforcement careers. The officers are challenged by assigning additional duties and instructor positions within the department. I make it a goal of mine to send each officer to training that is considered outside the required training needed to maintain certification each year. The officers are encouraged to bring forward their schools or training of interest.

It is my belief that addressing these issues and keeping them at the forefront will have a desired effect on retention within the Waverly Police Department.

This year's theme for the Waverly Police Department is:

"BEYOND the CALL"

Please take your time reviewing this report and on behalf of the department, please accept our appreciation for the support you have provided over the past year.

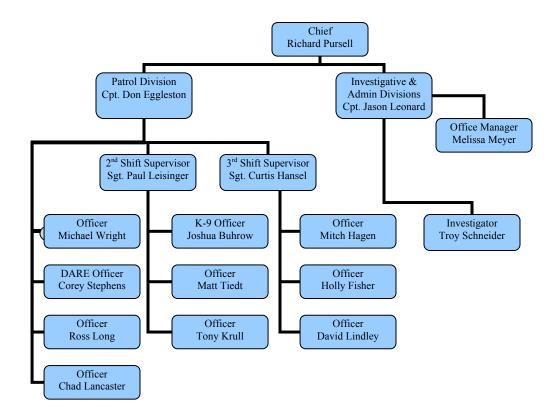
Respectfully submitted,

Richard Pursell Chief of Police Waverly Police Department

## **Mission Statement:**

The Waverly Police Department is a service oriented, public safety organization that is dedicated to serving the citizens of Waverly through the maintenance of order, preservation of civil rights and the impartial enforcement of laws. The Department will accomplish these mandates by requiring the highest professional standards of its officers while maintaining constant vigilance in order to balance its legislated powers with its constitutional responsibilities.

### **Organizational Chart:**



## **Retirements:**

On March 31, 2009 Sergeant Gary Rieck retired from the Waverly Police Department and the City of Waverly. Sergeant Rieck began his employment on January 3, 1978 and served the citizens of Waverly for 31 years. Sergeant Rieck was a valuable employee and his years of experience will be missed. Sergeant Rieck stated, "I have considered working for the citizens of Waverly a privilege and have endeavored to earn their respect and trust."



## **Promotions:**



On April, 1 2009 Officer Curtis Hansel was promoted to Patrol Sergeant. Sergeant Hansel worked 12 years with the Marshalltown Police Department until joining the Waverly Police Department on January 3, 2006. Sergeant Hansel serves as the department's Defensive Tactics Instructor and one of the Training Officers. Sergeant Hansel assumed the duties as the 3<sup>rd</sup> Shift Supervisor.

#### **New Employees:**

On September 2, 2008 Officer Tony Krull joined the Waverly Police Department due to openings within the department. Officer Krull graduated from Allison-Bristow High School. Officer Krull worked for Butler County Sheriff's Office as a Reserve Deputy prior to his employment with the Waverly Police Department.

Officer Krull has since graduated from the Iowa Law Enforcement Academy Basic Level II Training School at Hawkeye Community College.





On May 4, 2009 Officer Holly Fisher joined the Waverly Police Department. Officer Fisher received a BA from the University of Northern Iowa and an AA from Ellsworth Community College. Officer Fisher served as a Police Officer with the Cedar Falls Police Department and graduated from the Iowa Law Enforcement Academy prior to joining the Waverly Police Department.

Officer Fisher is currently assigned to third shift patrol.

#### **New Patrol Vehicles:**

A noticeable change to the Waverly Police Department was the new design to the patrol vehicles. The employees were part of the process and helped choose the black & white color and new reflective graphics. It is our belief that the traditional black & white style will increase visibility and recognition of our officers as they patrol and answer calls for service. When you see the new vehicles from a distance, you recognize it as a police car well before seeing the top lights and police markings. We want to be visible to the citizens and let them know where we are at. In addition to the change in color scheme, reflective graphics were used instead of non-reflective. Reflective graphics help officer safety while out on various accidents and crime scenes as well as being more visible to the public during low light times.



## **Letters of Commendation/Appreciation:**





On August 5, 2008 Sergeant Curtis Hansel and Officer Cory Stephens responded to an excavating accident which involved a worker buried in a trench. Sgt. Hansel and Officer Stephens were one of the first to arrive on the scene. Collapsed trenches are very dangerous situations due to the instability of the banks. These two officers placed themselves in danger by entering the trench in an effort to save the buried worker. Sgt. Hansel and Officer Stephens showed a professional demeanor and great compassion when dealing with the victim's family.





On December 17, 2008 Officer Tony Krull and Officer Ross Long responded to a medical call involving an unconscious citizen with a heart attack. Officer Krull and Officer Long began CPR on the collapsed victim while the Waverly Ambulance prepped for transport. Officer Krull rode in the ambulance and continued CPR until transfer was made to the Waverly Health Center. The Waverly Police Department received notification the victim had recovered from this incident. It is evident that the officers training extended the brief window of opportunity to successfully resuscitate the victim and provide the best chance for recovery.

## **New Emergency Notification System:**



The CodeRED® Emergency Notification System is a high volume - high speed Communication Service available for mass Emergency Notifications. The CodeRED® system gives the Waverly Police Department the ability to deliver pre-recorded emergency telephone notification/information messages to targeted areas or the entire city of Waverly at a rate of up to 1,000 calls per minute.

The CodeRED® Emergency Notification System shall be used primarily for incidents where rapid and accurate notification is essential for public safety.

- Natural Disasters
- Homeland Security Situations
- Emergency Evacuations
- Isolated Emergency Incidents
- Hazardous Material Releases or Leaks

If you want to be notified in the case of an emergency or warning situation, you need to register your phone number(s) with the CodeRED® system. All phone numbers that are listed in the white pages of the phone book have already been registered. If you have an unlisted number or a cell phone number you would like registered, then you can do one of the following:

- 1.) Go to <a href="www.waverly.ia.com">www.waverly.ia.com</a> and click on the CodeRED icon and follow the easy instructions.
- 2.) If you do not have access to the internet, call the Waverly Police Department at 319-352-5400, option 5 to register your phone number(s) or if you have questions.

## **D.A.R.E.:**

In 2008-2009 the Waverly Police Department focused on D.A.R.E. to ensure it stays a strong and growing program within the community of Waverly. The Waverly Police Department and the Waverly-Shell Rock Community School District first became involved with D.A.R.E. in 1991. Since that time there have been many changes that might have led to a reduction of interest in this important program. Members of the Waverly Police Department and School District met and talked through many issues concerning D.A.R.E. A plan was developed and implemented from this meeting.



One important change allowed a previous DARE instructor to mentor the incoming instructor. Officer Stephens (right) was handed the baton by Sgt. Leisinger (left) and became the fifth Waverly Police Officer to teach D.A.R.E. since 1991. Officer Stephens received his

instructor certification through the Iowa D.A.R.E. training team.



The Waverly Police Department changed graduation this year from a formal ceremony to a relaxed environment. Graduates were able to enjoy pizza prior to heading off to participate in recreational activities at The "W"

to heading off to participate in recreational activities at The "W" on Wartburg College. A special "thank you" goes out to the



many sponsors that continue to help make this program possible. These sponsors not only helped

with supplies, prizes, and food; but also

made it possible for some kids to enjoy a facility they otherwise wouldn't have an opportunity to use.





The Waverly Police Department continues to feel D.A.R.E. is an important link between the schools, children, parents, and police. Many of these changes led to another successful year of D.A.R.E.

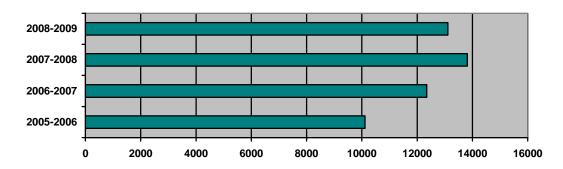
## THE WAVERLY POLICE DEPARTMENT

<u>Reported Calls</u> are those calls funneled through the Law Enforcement Communications Center. These calls could be from a walk in, phone call, initiated by officers or dispatched call to the department.

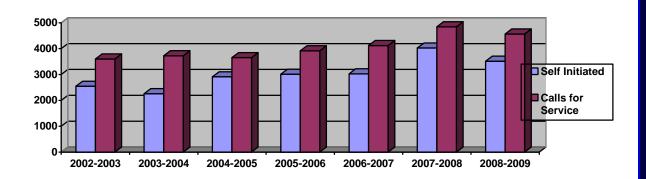
<u>Calls for Service</u> are those calls that required documentation for future reference.

<u>Self Initiated Calls</u> are those actions of the officers when they issue citations, warnings and parking tickets.

These categories only reflect the activity of the officers and do not include the day to day operations of the police department administration.



During 2008-2009 the Waverly Police Department logged 13,111 Reported Calls. We began tracking Reported Calls in 2005-2006. Each of these calls may take anywhere from 15 minutes, several hours or days to complete depending on the given call.



rted call or call for service results in e were 4,565 Calls for Service and 3	an arrest or prepared report. ,513 Self Initiated Calls.	During

Category	Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
AOA	153	9	14	16	13	15	8	10	23	8	13	14	10
Accidents	375	23	21	27	26	33	49	61	29	27	24	28	27
Alarms	115	11	13	4	7	10	8	11	7	11	8	12	13
Alcohol/Intox	82	5	2	12	10	6	4	4	6	2	4	23	4
Animals	301	27	29	31	30	32	21	15	17	24	18	27	30
BOMB	2	0	0	0	1	1	0	0	0	0	0	0	0
Assault	93	4	4	5	8	9	7	6	5	12	13	8	12
Bad Checks	99	3	4	13	7	1	14	0	37	3	3	5	9
Bremwood	222	4	4	12	13	17	7	24	15	27	35	30	34
Burglary	37	2	3	5	3	5	4	0	0	4	3	3	5
Child Abuse/Neg.	12	2	0	1	2	3	0	0	2	0	2	0	0
Civil Dispute	111	2	7	6	7	15	11	15	12	11	8	4	13
Criminal Mischief	123	12	20	10	12	11	9	2	4	12	14	8	9
Domestic/Custody	63	4	8	3	8	4	3	9	4	5	7	2	6
DPQ/Disorderly	134	19	14	21	12	5	5	5	5	12	5	19	12
Driving Complaints	149	12	11	14	18	11	4	9	7	15	15	19	14
Drugs	55	7	3	2	4	6	3	6	6	4	5	5	4
DWLS/No DL	44	7	6	3	2	2	0	2	4	4	2	7	5
E911 (false)	103	11	14	6	11	8	10	8	4	6	16	3	6
EDP/Mental	32	4	0	2	0	2	1	1	2	2	4	7	7
Escorts	108	14	8	17	12	2	13	10	11	10	3	5	3
Fight/Crowd Control	13	0	2	1	3	1	0	0	1	1	0	2	2
Fire/Smoke/Bomb	67	7	9	1	4	7	1	5	2	10	7	7	7
Gas Drive-offs	37	2	5	4	1	4	2	4	1	4	1	4	5
Harassment	144	12	12	11	17	9	10	12	10	13	10	20	8
Illegal Dump/Litter	15	1	1	2	0	1	0	0	1	2	0	1	6
Indigent	6	0	1	1	0	0	0	2	1	0	0	1	0
Lost & Found	98	8	8	9	13	7	3	4	11	7	13	10	5
Medical	170	12	12	8	12	11	17	15	11	20	16	14	22
Miscellaneous	185	9	29	13	19	18	8	10	3	17	24	14	21
Motorist Assist	189	8	8	5	12	9	36	36	13	23	15	8	16
OWI	77	6	8	11	6	4	4	6	6	2	5	12	7
Parking/Abnd Car	177	14	14	14	17	11	27	22	6	14	10	17	11
Runaway/Missing	113	7	4	7	6	10	3	13	3	19	14	14	13
Security Request	23	0	0	0	0	6	7	0	1	4	0	4	1
Sexual Assault	13	2	1	2	2	1	0	0	0	1	1	1	2
Shots Fired	3	0	0	1	0	0	0	0	1	0	0	1	0
Stolen Vehicle	13	0	0	2	2	1	0	2	0	0	5	1	0
Suicide	9	0	1	0	1	0	0	0	0	4	0	0	3
Suspicious Activity	219	20	22	15	17	22	12	14	11	22	21	24	19
Thefts, Forgeries	216	25	23	19	19	7	8	21	14	22	18	23	17
Traffic Hazard	64	7	7	7	2	4	8	6	2	4	5	7	5
Trespass	24	5	2	5	3	1	2	1	2	1	1	1	0
Warrant	75	4	13	5	4	6	4	7	10	9	4	6	3
Weapons	4	0	0	0	1	1	0	0	0	0	0	0	2
Weather/Utilities	14	5	1	0	4	1	1	0	1	0	0	0	1
Welfare/Em. Message	130	10	13	11	10	11	11	10	10	14	9	10	11

# **Calls for Service Comparison:**

Category	F/Y 07-08	F/Y 08-09	% Change
AOA	131	153	17%
Accidents	313	375	20%
Alarms	112	115	3%
Alcohol/Intox	160	82	-49%
Animals	330	301	-9%
Assault	158	93	-41%
BOMB	0	2	0%
Bad Checks	71	99	39%
Bremwood	332	222	-33%
Burglary	28	37	32%
Child Abuse/Neglect	10	12	20%
Civil Dispute	107	111	4%
Criminal Mischief	102	123	21%
Domestic/Custody	41	63	54%
DPQ/Disorderly	106	134	26%
Driving Complaints	176	149	-15%
Drugs	68	55	-19%
DWLS/No DL	42	44	5%
E911 (false)	152	103	-32%
EDP (mental)	43	32	-26%
Escorts	88	108	23%
Fight/Crowd	14	13	-7%
Fire/Smoke	61	67	10%
Gas Drive-offs	64	37	-42%
Harassment	119	144	21%
Illegal Dump/Litter	17	15	-12%
Lost & Found	75	98	31%
Medical	167	170	2%
Miscellaneous	270	185	-31%
Motorist Assist	158	189	20%
OWI	76	77	1%
Parking/Abandon Car	209	177	-15%
Runaway/Missing	92	113	23%
Security Request	128	23	-82%
Sexual Assault	15	13	-13%
Shots Fired	5	3	-40%
Stolen Vehicle	14	13	-7%
Suicide	6	9	50%
Suspicious Activity	171	219	28%
Thefts, Forgeries	180	216	20%
Traffic Hazards	62	64	3%
Trespass	30	24	-20%
Warrant	101	75	-26%
Weapons	3	4	33%
Welfare/Emergency Message	138	130	-6%

# **Statistical Comparison Summary:**

Subject	<u>F/Y 04-05</u>	F/Y 05-06	F/Y 06-07	F/Y 07-08	F/Y 08-09
Traffic Citations	935	1087	1021	1516	1155
Warning Citations	971	1013	1163	1472	1421
Parking Tickets	1006	911	840	1037	937
Accidents Fatalities	1	0	0	1	0
Injuries Property	28	30	54	44	22
Damage	10	9	13	27	20
All Other	195	208	196	188	247
Total	234	247	263	260	289
Adult Arrests	363	362	446	409	366
Juvenile Referrals	95	126	109	206	147
Animal Complaints	262	285	311	330	301
Escorts	68	74	77	88	108
Alarms	111	93	137	112	115
Vacation Watch	174	130	118	207	177
OWI Arrests	72	78	85	76	76
Public Intoxication Arrests	51	71	70	71	49
Liquor Law Violation Arrests	158	172	165	177	152
Narcotics Law Violation Arrests	63	80	110	90	54
Assault Arrests	88	82	99	144	67

#### **Uniform Crime Report:**

Uniform Crime Reports are those calls for service that were serious enough for our officers to prepare a Uniform Crime Report (UCR). The UCR report is a nation wide reporting program facilitated by the Federal Bureau of Investigation. The FBI is tasked with collecting, publishing and archiving these crimes. UCR reports are broken down into group A and group B offenses. Generally speaking group A offenses are more serious while group B offenses are less serious or more difficult to classify.

#### **Group A Offenses 2008-2009**

\*\*

Code	Name	Reports	Arrests
11A	Forcible Rape	4	1
11B	Forcible Sodomy	1	1
11D	Forcible Fondling	3	2
120	Robbery	1	0
13A	Aggravated Assault	52	51
13B	Simple Assault	47	42
13C	Intimidation	10	1
200A	Arson	1	1
220A	Burglary	27	15
23B	Purse Snatching	3	0
23C	Shoplifting	8	4
23D	Theft from Building	45	15
23F	Theft from Motor Vehicle	18	6
23G	Theft of MV Parts	2	0
23H	Other Larceny	67	20
240A	Motor Vehicle Theft	9	8
250A	Forgery	9	4
26B	ATM Fraud	4	2
26E	Wire Fraud	5	
290A	Vandalism	48	13
35A	Drug Violation	35	35
35B	Drug Equipment Viol.	19	19
36A	Incest	1	1
36B	Statutory Rape	1	1
520A	Weapons Violation	3	3

<sup>\*\*</sup>These offenses are based upon the UCR classifications and not the specific violations of law defined by the State Code of Iowa or the City of Waverly Municipal Code. Therefore, UCR reports are not a representation of all crimes and offenses reported to a police agency. UCR reports not resulting in an arrest may still be an open investigation or cleared through issuance of a warrant, civil compromise, victim declining prosecution, or unfounded report.

#### **Group B Offenses 2008-2009**

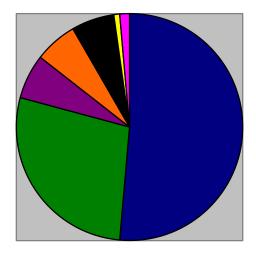
\*\*

Code	Name	Reports	Arrests
90A	Bad Checks	72	3
90C	Disorderly Conduct	19	31
90D	Operating While Intoxicated	78	76
90E	Public Intoxication	42	49
90F	Nonviolent Family	1	1
90G	Liquor Violations	11	27
90J	Trespass	13	14
90Z	All Other Offenses	148	110

\*\*These offenses are based upon the UCR classifications and not the specific violations of law defined by the State Code of Iowa or the City of Waverly Municipal Code. Therefore, UCR reports are not a representation of all crimes and offenses reported to a police agency. UCR reports not resulting in an arrest may still be an open investigation or cleared through issuance of a warrant, civil compromise, victim declining prosecution, or unfounded report.

#### **Reported Calls for Service/Bremer County:**

The Bremer-Waverly Law Enforcement Center recorded over 25,000 calls through the communications center. Below compares the reported calls for all law enforcement agencies within Bremer County.





### **Future Needs:**

In 2003 the Waverly Police Department felt the need to add a K-9 Unit to the department and took the request to the community. The City of Waverly's residents and businesses rallied to raise about \$42,000 that enabled the K-9 addition to take place in 2004.



Officer Cindy (K-9) has been part of the Waverly Police since the introduction to the Waverly Police Department. She comes to us from Northern Michigan K-9 which is located in Clare, Michigan. Cindy originates from Holland and is the only Dutch "listening" officer on the department. Cindy is a dual purpose dog and is trained to detect narcotics (marijuana, cocaine, heroin, and meth), track people, protection, and article searches.

Cindy has been a valuable asset to the Waverly Police Department and the citizen's of Waverly. A few of her accomplishments include being named Rookie of the Year at the United States Police Canine Association (U.S.P.C.A.) certification/competition; a seizure of a quarter pound of marijuana from one of our local hotels; a seizure of a quarter pound of marijuana from a vehicle; and a seizure of two pistols from a vehicle. Not to mention the countless number of demonstrations to service organizations, schools, and churches.

Cindy will be turning nine years old this year and continues to serve the department on a daily basis despite some health issues. The average age of a working police K-9 is 6-10 years old. With Cindy's age and health concerns increasing it is time to begin looking at allowing her to retire in the near future

Since most equipment would transfer to another K-9 we would only need to look at the cost of the K-9 replacement and training requirements of the K-9 handler. The estimated cost of a K-9 replacement and training through Northern Michigan K-9 is estimated at \$16,000. A heavy emphasis would be placed on fundraising once again to assist on offsetting this expense. The Waverly Police Department would like to plan for the K-9 replacement to occur in the fall of 2010.